

## QUALITY POLICY STATEMENT

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The company is comprised of professional designers, managers and support staff dedicated to providing the highest professional level of service to clients. Staff are well qualified and corporately share wide experience across the construction industry. We maintain an emphasis on personal responsibility, offering a direct line of communication between our clients and ourselves through one person. This ensures a positive and cohesive working relationship, together with a team approach to problem solving and project management. The company works through an established Integrated Management System that addresses quality and environment which is registered and maintained to ISO standards.

The Company is committed to continual improvement in its products and systems to meet and exceed the ever changing expectations of our customers and will actively seek opportunities for improvement in all areas of its activities.

The objectives of the Company are to provide its high standard professional services consistently with "deliverables" and the Directors will determine detailed objectives based on the principals outlined below: -

- Cost effective in application and operation.
- Advised and designed with regard to health and safety during construction and thereafter.
- Compliant with the requirements as may be specified and agreed with or recognised as expected by our Clients.
- Repeat Business.
- Continually reviewed to identify areas or items requiring improvement.

To assist these objectives an effective and practical Quality Management System is implemented and maintained in conjunction with other management functions. Through the operation of this system, which shall comply with ISO 9001 standards the Company aims to ensure that its policies are implemented and to allow them to be further developed as necessary within the framework of the System.

This policy will be reviewed annually and brought to the notice of all employees.



Peter E Rolton  
Chairman  
Date: 17 July 2019